

# ADVANTAGE AIR®

## Warranty Request Form

### Consumer Details

Name	Phone	Alternate Phone		
Street Number	Street Name	Street Type	Suburb	Postcode

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### Dealer Details

Company	State	Contact Name	Contact Number
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We have confirmed the below:

- We have walked the client through an isolator reset confirming that the screen has rebooted
- We have checked the touch screen has a Google account installed
- The consumer/dealer has contacted Advantage Air consumer support for troubleshooting

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### Job Details

Your Job Order Number	Installation Date	Unit Brand	Indoor Model	System Type
				AA Status Code

Detailed description of fault

**\*THIS CLAIM FORM MUST BE FORWARDED TOGETHER WITH PROOF OF PURCHASE (e.g. Advantage Air Invoice)\***

Advantage Air warranty policy only covers repair or replacement of faulty Advantage Air products. If Advantage Air products are not found to be faulty or fault is caused by a design, installation error or a third party, you agree to cover all costs incurred by Advantage Air and authorize Advantage Air to charge you for these costs.

After pushing the SUBMIT FORM button a new email will be opened with the completed form attached, please attach your PROOF OF PURCHASE (e.g. Advantage Air Invoice) to the email before sending.